

16<sup>th</sup> February 2022

Dear Parent or Carer

### Home to School Update

On the 14<sup>th</sup> of February, we distributed a letter regarding the possibility of changes in provider for some routes currently provided by National Express Accessible Transport (NEAT). From some feedback that has been received, we understand that this has caused concern to a few parents for whom the transport service is working well.

Please be assured that this is not a large-scale change in service and will only affect a limited number of routes where NEAT is experiencing staff shortages. **There will be no changes to routes that are running well.** We will be in direct contact with those parents and carers of any routes that are affected and will ensure that any transition is managed to limit disruption to the service provided.

Kind regards

### Mary Jefferson

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