

July 2021

Dear Parent or Carer

If your child is eligible for Home to School Transport, you will receive a letter over the summer with details of your child's individual travel arrangements.

However, in the meantime, I write to let you know details of your school's main Home to School Transport provider from September onwards.

For your school the main transport provider will be National Express Accessible Transport (NEAT).

This provider will cover the majority of pupil journeys for your school. However, as we finalise the arrangements for your child's transport for September, you will be written to confirming their provider, their child's approximate pick up and drop off times and details of their route.

As we work to improve the Home to School Transport service, we are keen to receive your feedback which is already helping us to shape the service you want to see. Please do not hesitate to contact us with your comments or ideas:

Travel Assist – Tel: 0121 303 4955

Email: travelassist@birmingham.gov.uk

Or leave feedback on the Local Offer website - www.localofferbirmingham.co.uk

Mary Jefferson

Head of Service, Home to School Transport

Education and Skills Directorate, Birmingham City Council



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